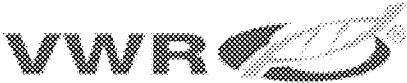


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From: matt_wroblewski@vwr.com
Sent: Tuesday, August 16, 2011 8:01 PM
To: Hanchett, James (DPH)
Subject: Let Us Know What You Think



Dear James,

In an effort to continually improve the service we provide to our customers, we are asking for your opinion on how well we are supporting your needs.

Below is a link to our Customer Satisfaction survey; click the link to let us know how we're doing and what we could be doing to serve you better. Your valuable feedback will help us improve the quality of our services and offerings.

<http://asp2.inquiry.net/s.app?E=QAa3BBjnZKzHUeAh>

Thank you in advance for your feedback!

Sincerely,

Matt Wroblewski
Director of Market Research
VWR International LLC